

Easy text reminders for government services.



A project by



CODE *for*
AMERICA

image: kiwanja, flickr.com

SPOTLIGHT:

Helping San Francisco Human Services

Originally built for the County of San Francisco Human Services Agency, Promptly texts recipients about upcoming due dates, terminations, and other information clients need to be aware of. Promptly was the first text messaging app in the US built for use by human services agencies.

EASY for STAFF & RESIDENTS

Promptly is designed with its users in mind: it is easy to use, convenient, and flexible. It allows agencies to use already existing data systems to send clients text messages automatically. It improves outcomes by sending simple clear messages directly to service recipients.

FEATURES

- **Create and Manage Recipient Lists**
Import and modify recipient lists over time.
- **Schedule Text Notifications**
Select the date and time to send messages.
- **Review Message Data**
Easily understand the amount and dates of past messages.

"Our City strives for strong, healthy communities that can participate in a prosperous economy.

Promptly helps us achieve this by enabling beneficiaries of programs like CalFresh to keep food on the table for their families."

- San Francisco Mayor Ed Lee

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